

www.nexsussolutions.com



AREVA supplies solutions for power generation with less carbon. Its expertise and unwavering insistence on safety, security, transparency and ethics are setting the standard, and its responsible development is anchored in a process of continuous improvement.

Ranked first in the global nuclear power industry, AREVA's unique integrated offering to utilities covers every stage of the fuel cycle, nuclear reactor design and construction, and related services. The group is also expanding its operations to renewable
energies – wind, solar, bioenergies, hydrogen and storage – to be one of the leaders in
this sector worldwide.

Services & Solutions Delivered

InterAct

Our proprietary interactive voice response solution complete with the necessary language selector customization to provide the first touch point to users of Areva services across india.

Key Client Information

AREVA India Private Limited

Head Office	New Delhi
Industry	Utilities
Vertical:	Power Utilities
Website	www.areva.com
Coverage	Pan India
Business Location	New Delhi
Technical Support	Remote & Onsite

Value Creation By Nexsus

- The successful implementation of the InterAct solution at Areva all branch offices has provided the users with an easy and convenient means of interacting with the company to avail information or services that they may require.
- The language selector option allows the customers of Areva to interact with the company in a language that is suitable for their comprehension and this ensures accurate service delivery in each and every instance.